UTDBP3056 Discipline Dismissal and Grievances Section

Policy Statement

Discipline and Dismissal of Staff Employees

Policy and Purpose

It is the policy of The University of Texas at Dallas (University) to encourage fair and efficient processes to resolve disputes arising out of the employment relationship and to meet the requirements of state and federal law.

The purpose of this policy is to provide a procedure for the discipline and dismissal of staff employees who are subject to its provisions. Administrative & Professional (A&P) and Classified employees are at-will employees who serve without tenure. No provision of the policy and procedures that follows shall confer rights to employees that are contrary to the employmentat-will doctrine.

Applicability

All staff employees, including A&P, Classified, temporary and contract employees, are expected to obey all federal, state, and local laws. Any employee who violates federal, state, or local law, Regents' Rules and Regulations, UT System Policies, or UT Dallas policies may be subject to disciplinary action, up to and including dismissal, in accordance with applicable university policy.

The following policies and procedures are applicable to conduct or job performance of a classified employee that results in a decision to impose a disciplinary penalty of demotion, suspension without pay, or dismissal. It does not apply to:

1. Institutional police or faculty who are subject to other approved discipline or dismissal procedures;

- 2. Suspension with pay pending investigation of allegations relating to an employee;
- 3. Decisions not to offer reappointment to persons whose appointment for a stated period of one year or less expires at the end of such period without the necessity of notice of non- renewal as provided in the Regents' Rules and Regulations or the policies of the University;
- 4. Administrative and professional employees who are appointed to positions without fixed term and serve at the pleasure of a specific administrative officer;
- 5. Persons who are employed in positions that require student status as a condition of employment; or
- 6. Dismissal of employees
 - a. who occupy positions that are dependent upon funding from a specific source and such funding is not received;
 - b. as a result of a reduction in force;
 - c. due to financial exigency;
 - d. during any probationary period of employment;
 - e. who are appointed for a stated period that is less than 180 days;
 - f. who are appointed at a per diem or hourly rate and work on an as needed basis;
 - g. who have not attained the necessary clearance, certification or licensure for their position; or
 - h. who have exhausted applicable leave entitlements.

Conduct Subject to Disciplinary Action

Employee Standard of Conduct: Each employee is expected to become familiar with the performance criteria for their particular job and with all rules, procedures and standards of conduct established by the Board of Regents, the University, and the employee's department or unit. An employee who does not fulfill the responsibilities set out by such performance criteria, rules, procedures, and standards of conduct may be subject to adverse personnel action. Conduct subject to disciplinary action includes, but is not limited to:

- 1. Work Performance: Work performance is to be judged by the supervisor's evaluation of the quality and quantity of work performed by each employee. Failure of an employee to maintain satisfactory work performance standards or to meet a reasonable and objective measure of efficiency and productivity may constitute grounds for disciplinary action including dismissal.
- 2. Unacceptable Conduct: All employees are expected to maintain standards of conduct suitable and acceptable to the work environment. Disciplinary action, including dismissal, may be imposed for unacceptable conduct. Examples of unacceptable conduct include, but are not limited to:

- a. falsification of time sheets, personnel records, or other institutional records;
- b. neglect of duties;
- c. Use of tobacco products (cigarettes, cigars, pipes, water pipes, hookahs, electronic cigarettes, smokeless tobacco, snuff, chewing tobacco, electronic nicotine delivery systems, etc.) on University property;
- d. gambling, participating in lotteries or any other games of chance on the premises at any time;
- e. soliciting, collecting money or circulating petitions on the premises other than within the rules and regulations of the institution;
- f. bringing intoxicants or drugs onto the premises of the institution, using intoxicants or drugs on the premises at any time, having intoxicants or drugs in one's possession on the premises at any time, or being under the influence of intoxicants or drugs on the premises at any time;
- g. abuses or waste of tools, equipment, fixtures, property, supplies or goods of the institution;
- h. creating or contributing to unhealthy or unsanitary conditions;
- i. violations of safety rules or accepted safety practices;
- j. failure to cooperate with supervisor or co-worker, impairment of function of work unit or disruptive conduct;
- k. disorderly conduct, harassment of other employees (including sexual harassment) or use of abusive language on the premises;
- I. fighting, encouraging a fight or threatening, attempting or causing injury to another person on the premises;
- m. theft, dishonesty, or unauthorized use of institutional property including records and confidential information;
- n. creating a condition hazardous to another person on the premises;
- o. destroying or defacing institutional property or records or the property of a student or employee;
- p. refusal of an employee to follow instructions or to perform designated work that may be required of an employee, or refusal to adhere to established rules and regulations; or
- q. repeated tardiness or absence, sick leave abuse, absence without proper notification to the supervisor or without satisfactory reason, or unavailability for work.
- r. Disobeying University rules or Rules and Regulations of the Board of Regents, federal or state laws or regulations.

Discipline Procedures: The following procedures will be followed when an employee who is subject to this policy is demoted for disciplinary reasons, suspended without pay, or dismissed.

- 1. The supervisor will review the evidence and the proposed disciplinary action with the chief human resources officer or their designee.
- 2. Once the supervisor has sought and obtained the concurrence of the chief human resources officer or their designee, he or she must then obtain the concurrence of the department head or administrative equivalent to whom he or she reports before proceeding with the proposed disciplinary action.
- 3. The supervisor shall inform the employee either verbally or in writing of the reasons for the proposed disciplinary action and the facts upon which the supervisor relies. The employee shall be provided with an opportunity to respond to the charges either verbally or in writing within a reasonable time not to exceed two (2) working days and to persuade the supervisor that the grounds for the disciplinary action are mistaken or incorrect before a final decision is made to take disciplinary action. This pre- disciplinary notification serves as an opportunity to avoid mistaken decisions to impose discipline and is not intended to definitively resolve the propriety of the disciplinary action being considered.
- 4. The supervisor shall inform the employee either verbally or in writing of the reasons for the proposed disciplinary action and the facts upon which the supervisor relies. The employee shall be provided with an opportunity to respond to the charges either verbally or in writing within a reasonable time not to exceed two (2) working days and to persuade the supervisor that the grounds for the disciplinary action are mistaken or incorrect before a final decision is made to take disciplinary action. This pre- disciplinary notification serves as an opportunity to avoid mistaken decisions to impose discipline and is not intended to definitively resolve the propriety of the disciplinary action being considered.
- 5. The supervisor shall inform the employee in writing of the following:
 - a. whether the disciplinary action is a demotion, suspension without pay, or dismissal and its effective date;
 - b. a specific period for a suspension without pay, for not less than one week for FLSA exempt employees and not to exceed one (1) month for any employee;
 - c. the specific incident, conduct, course of conduct, unsatisfactory work performance or other basis for the disciplinary action;
 - d. any previous efforts to make the employee aware of the need to change or improve work performance or conduct; and
 - e. reference to any relevant rule, regulation or policy.
- 6. Effect Upon Employee Benefits: An employee who is demoted or suspended without pay continues to accrue vacation and sick leave, to be covered by group insurance and to be entitled to other employee benefit programs. If a demotion or suspension without pay is appealed and the appeal of the demotion or suspension is successful, the employee shall be entitled to payment for wages lost as a result of the demotion or suspension. If an appeal of dismissal is successful, the employee shall be reinstated to

the same or similar position and shall be entitled to payment of back wages less any unemployment compensation insurance benefits received by the employee after the date of dismissal. Employee benefits such as vacation and sick leave shall be credited back to the date of dismissal.

Procedure for Appeal

Disciplinary actions resulting in dismissal, suspension without pay, or demotion may be appealed by the affected employee pursuant to the process set out below by submitting a written request for a hearing to the vice president or administrative equivalent for the employee's department. The request must be made within ten (10) working days following the date of the disciplinary action. The failure of the employee to submit the appeal in a timely manner shall constitute a withdrawal of the appeal. The vice president or administrative equivalent shall, at their discretion, either hear the appeal directly or appoint a delegate(s) to hear the appeal. The hearing shall be conducted as soon as practical pursuant to the following procedures.

- 1. Naming of Delegate: If the vice president or administrative equivalent elects to appoint a delegate(s) to hear the appeal, the name or names will be furnished to the employee as soon as practical after the selection is made. If more than one person is appointed, one of them shall be designated in the notice to the employee to serve as chair.
- 2. Challenges as to Fairness: An employee may challenge the fairness and impartiality of the vice president or administrative equivalent or an appointed delegate(s). The challenge must be in writing and must clearly state the factual basis for the challenge. A challenge of the vice president or administrative equivalent must be made within five (5) working days of the date of the request for a hearing and a challenge of a delegate(s) must be made within five (5) working days after the date of the notice appointing the delegate(s). It shall be up to the person challenged to determine whether they can serve with fairness and impartiality. If the challenged vice president or administrative equivalent determines that they cannot be fair and impartial in the consideration of the appeal, they shall appoint a delegate(s) to hear the appeal. If a challenged delegate(s) determines that they cannot be fair and impartial in the consideration of the appeal, the vice president or administrative equivalent shall appoint another delegate(s).
- 3. Exchange of Information: At least five (5) working days prior to the time set for the hearing, the institutional representative for the appeal and the employee shall furnish each other with the names of the witnesses to be called, a summary of their expected testimony and a copy of each document, record or exhibit to be introduced at the hearing.
- 4. Chair: The vice president or administrative equivalent or the delegate designated as

chair shall preside at the hearing and ensure the order of presentation as well as decide on questions of relevancy. The chair shall also have the discretion to determine the length of the hearing and the form and scope of cross-examination allowed during the hearing. Upon request, the chair may consult with and be advised by counsel during the hearing.

- 5. Right to Representation: The employee has the right to be represented at the hearing by an attorney or other individual representative. If the employee is represented by an attorney or an individual from an employee organization, the institution may be represented by an attorney from the institution or the Office of General Counsel of The University of Texas System Administration.
- 6. Record of the Hearing: In all appeal hearings the institution shall make a tape recording of the hearing and make a copy of the tape available to the employee on request. The tape recording of the proceedings shall be the official record of the hearing.
- 7. Burden of Proof: The institution shall demonstrate by the greater weight of the credible evidence that the disciplinary action should be sustained. The institution will present its case first after which the employee shall present their case.
- 8. Evidence: The hearing shall consist of testimony by witnesses called by the institution and the employee, with both parties having the right to cross-examine witnesses. Relevant exhibits may be introduced by either party and the chair shall take notice of the employee's personnel record.
- 9. Witnesses: Any employee can be asked to appear as a witness for either party. If the employee agrees to be a witness, it shall be the duty of an employee to testify to any facts which may be relevant to the appeal. It is the responsibility of each party to assure attendance by its witnesses.
- 10. Notification to Vice President: The delegate(s) shall deliberate, prepare, and forward written findings and recommendations to the vice president or administrative equivalent within ten (10) working days after the close of the hearing.
- 11. Employee Notification The vice president or administrative equivalent shall mail their decision to the employee within ten (10) working days following the receipt of the findings and recommendations from the delegate(s). If the vice president or administrative equivalent has heard the appeal, they shall mail a written decision to the employee within ten (10) working days after the close of the hearing. The decision of the vice president or administrative equivalent is final.
 - a. If a delegate was appointed, that person(s) shall deliberate, prepare, and forward written findings and recommendations to the vice president or administrative equivalent within ten (10) working days after the close of the hearing for review.
 - b. The vice president or administrative equivalent shall mail their decision to the employee within ten (10) working days following the receipt of the findings and recommendations from the delegate(s). The decision of the vice president or administrative equivalent is final.

Probationary Employee Discipline and Dismissal

Policy Statement

It is the policy of The University of Texas at Dallas (UT Dallas) that classified appointees who have not previously satisfied a 180-day probationary period at UT Dallas are considered to be on probation for a period of 180 days from the date of their first UT Dallas appointment. (See UTDBP3050)

Classified employees are at-will employees who serve without tenure. No provision of any UT Dallas policy shall confer rights to employees that are contrary to the employment-at-will doctrine.

Procedure

During their probationary period, classified employees are not eligible to appeal a termination under this policy.

Probationary employees may use this policy to grieve any other work-related issue covered by this policy.

Probationary employees may use the grievance procedures contained in other policies applicable to classified employees as appropriate.

This does not apply to classified employees who are promoted, transition or are transferred into another position after meeting the 180-day probationary period for their first UTD appointment.

For more information, contact The Office of Human Resources.

Records of Disciplinary Actions

Copies of all documents pertaining to disciplinary actions shall be filed in the employee's personnel file.

Grievance Policy and Procedures

Policy Statement

It is the policy of The University of Texas at Dallas to encourage fair, effective and efficient solutions for problems arising out of the employment relationship and to meet the requirements of state and federal law.

Scope

Included under this policy are complaints concerning wages, hours of work, working conditions, performance evaluations, merit raises, job assignments, reprimands, and the interpretation or application of a rule, regulation or policy. The complaint(s) of all employees including nontenure-system faculty, except those faculty subject to <u>UTDPP1050</u> (Faculty Grievance Policy), graduate research assistants, graduate teaching assistants, and UTD police officers, will be addressed according to this policy. Included are complaints from probationary, temporary, and casual hourly or per diem employees.

Retaliation Prohibited

A student, faculty, or staff member who retaliates in any way against an individual who has brought a grievance pursuant to this policy or who has participated in good faith in preparing, presenting or investigating a grievance, is subject to disciplinary action, up to and including dismissal from the University.

Definitions

- 1. Complainant means a person who submits a grievance under this policy.
- 2. *Formal Grievance* means the signed document containing the elements listed in Step B of this policy.
- 3. Informal Grievance means the discussion of a problem as outlined in Step A of this policy.
- 4. Notification takes place two days after the date of posting of any properly addressed document in the United States mail, or upon the date of receipt of any document sent via the campus mail service. Written communications to a complainant are properly addressed when sent to the address given in the complaint or the last address given since the filing of the complaint.

Grievance Procedure

Step A: The employee informally presents the complaint to his or her supervisor or administrative equivalent for discussion, consideration and resolution within ten (10) working days from the date of the action which is the subject of the complaint. If the employee's supervisor is the subject of the complaint, the employee informally presents the complaint to the appropriate department head or administrative equivalent. The department head, or equivalent, will review and consider the complaint. Although if required by unusual circumstances, the department head may ask another administrative equivalent to consider the complaint. The department head or equivalent will meet with the employee within ten (10) working days of receiving the complaint to explain their resolution decision.

Step B: If the supervisor's Step A resolution is not satisfactory, or if the employee does not wish to present an informal complaint, the employee may present a formal grievance in writing to the appropriate department head or administrative equivalent for consideration and action within ten (10) working days of the Step A decision. The written grievance must contain the following information:

- Name and UT Identification Number of the Complainant(s);
- Contact information, including telephone and e-mail;
- Name and title of person(s) directly involved in the complaint;
- Nature of the grievance, including relevant dates;
- Copies of any documents pertaining to the complaint;
- Names of any witnesses;
- Summary of the results of Step A of this process, if applicable;
- Requested resolution action(s) preferred by complainant;
- Complainant's signature and date of filing; and
- Any other relevant information.

The following communications do not constitute a formal grievance and will not be investigated or resolved pursuant to this process: oral allegations, anonymous communications, courtesy copies of correspondence or a complaint filed with others; inquiries that seek advice or information only, pre-grievance consultations and informal resolution activities.

The department head or equivalent will review the written grievance and send a written decision to the employee within ten (10) working days of receipt of the written grievance.

Step C: If the employee is not satisfied with the decision of the department head or administrative equivalent, a letter stating why the Step B decision is incorrect may be sent to the appropriate dean, director or administrative equivalent within ten (10) working days of the date of the Step B notice. Within ten (10) working days, the dean, director, or equivalent will review the department head's decision and will notify the employee in writing that they are either a) upholding the department head's Step B decision, b) granting the employee's requested resolution, or c) proposing an alternative resolution.

Step D: If the employee is not satisfied with the decision of the dean, director or equivalent, a letter stating why the Step C decision is incorrect may be sent to the appropriate vice president or administrative equivalent for the employee's department within ten (10) working days of the date of the Step C notice. Within a reasonable time, not to exceed thirty (30) days following receipt of the letter, the vice president will review the dean, director, or equivalent's decision and send their decision to the employee. The vice president's decision is final and concludes the grievance process.

Miscellaneous

- 1. The written complaint and all decisions or responses regarding such complaint shall be a part of the official employment file of the employee.
- 2. Any person who knowingly and intentionally files a false complaint under this policy is subject to disciplinary action up to and including dismissal from the University.
- 3. The filing of a grievance will not stop or delay any evaluation or disciplinary action related to the complainant who is not performing up to acceptable standards or who has violated University rules or policies.
- 4. The employee's role and reporting structure will inform the number of steps in the formal grievance process as it will determine who can review the grievance. Time frames mentioned in these procedures may be extended for good cause, such as holidays or when classes are not in session, or when it is necessary to complete an investigation due to difficulties reaching witnesses or parties to the grievance.
- 5. The confidentiality of a grievance under this policy and all documents, correspondence, interviews and discussions relating to the investigation of the grievance will be maintained on a need to know basis to the extent permitted by law and policy. Any person who knowingly and intentionally makes an unauthorized disclosure of confidential information contained in a grievance is subject to disciplinary action.

For Assistance: Questions regarding this policy should be directed to the Office of Human Resources.

RESPONSIBLE PARTY

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LAST REVIEWED

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HISTORY

- Issued: 2007-12-03
- Revised: 2024-08-19